

# PROBLEM FACTORS IN LISTENING COMPREHENSION OF CLASS XI-8 STUDENTS SMAN 2 PURWOKERTO

### **A THESIS**

by

NOVIANA ASHSHIYAMUL ITSNAINI 40121037

# EDUCATIONAL SCIENCES AND TEACHERS' TRAINING FACULTY ENGLISH EDUCATION STUDY PROGRAM BUMIAYU



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#### **APPROVAL**

This thesis proposal entitled "Problem Factors in Listening Comprehension of Class XI-8 Students SMAN 2 Purwokerto"

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Had been approved by the Board of Examiners of English Education Study Program of Educational Sciences and Teachers' Training Faculty Peradaban University on Wednesday, August 20th, 2025.

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### **STATEMENT**

I certify that this these is is entirely my own work. I take full responsibility for its content, and all references to other's opinions or findings are properly cited in line with ethical norms.

Bumiayu, 7th July 2025

NOVIANA ASHSHIYAMUL I

## **MOTTO**

What misses me will never be my destiny, and what is destined for me will never miss me.

-Umar bin Khattab-

It will be past

-Rachel Vennya-

#### **DEDICATION**

This thesis is sincerely dedicated to those who have been my pillars of strength, inspiration, and unwavering support throughout this academy journey.

- the precious myself who never give up despite the doubts, fears, and challenges along the way.
- 2. My beloved parents, Mr. Soleh and Mrs. Toripah who always shower me endless prayer, unconditional love, and sincere support.
- 3. My proud big family of Mr. Yunus and Mr. Rakup, for always supporting me with warmth, unity, and motivation.
- 4. My dearest partner, Deni Pratama who always been by my side, giving me love, strength, and encouragement when I needed it the most.
- 5. My lovely advisor, Mrs. Dede Nurdiawati, M.Pd for the precious patience, guidance, and valuable advice.
- My respected colleagues at SMP Muhammadiyah 3 Paguyangan, for a lot of support, understanding, and motivation throughout my studies and work responsibilities.
- 7. My dear friends, who filled this journey with laughter, kindness, and unforgettable support.

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The completion of this thesis would not have been possible without the help, support, and advice from many individuals, both directly and indirectly. On this occasion, the writer would like to express her deepest appreciation and sincere gratitude to:

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- Eka Farida Fasha, S.Si., M.Pd. the Dean of the Educational Science and Teacher's Training Faculty.
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- 6. The writer's beloved parents, Soleh and Toripah for their unconditional love, prayers, motivation, and constant encouragement.

7. The writer's classmates in the English Education Study Program 2021, for the

memories, laughter, and togetherness ahred during the learning process.

8. Everyone who has contributed in any way to the way to the completion of this

thesis, whose names the writer cannot mention one by one, but to whom the

writer is truly grateful.

9. Lastly, the writer would like to express her gratitude to herself, for being strong,

commited, and never give up.

Finally, the writer realizes that this thesis is still far from being perfect.

Therefore, constructive criticism and valuable suggestions from readers, lecturers,

and fellow researchers are warmly welcomed to improve this work in the future.

The writer truly hopes that this thesis can bring benefits, not only as an academic

requirement, but also as a small contribution to the development of English

education, particularly in understanding students' challenges in learning. It is also

expected that this research will inspire other students and researchers to keep

learning, exploring, and producing meaningful works that can be useful for both

academic and practical purposes in the future.

Bumiayu, 7th July 2025

The Writer,

NOVIANA ASHSHIYAMUL I

#### **ABSTRACT**

Itsnaini, Noviana Ashshiyamul. 2025. Problem Factors in Listening Comprehension of Class XI-8 Students SMAN 2 Purwokerto. A Thesis. English Education Study Program of Educational Science and Teachers' Training Faculty Peradaban University. Dede Nurdiawati, M. Pd.

**Keywords:** Listening Comprehension, Students' Listening Problem, Listening Strategies, Qualitative Study.

Listening is one of the essential skills in English language learning, yet it remains one of the most challenging for students. This research aimed to investigate the main factors that contribute to students' problem in listening comprehension and to explore the strategies used by the teacher to overcome them. The study was conducted at SMAN 2 Purwokerto with a qualitative descriptive method. The data were collected through classroom observation, interviews with 33 XI-8 grade students and one English teacher, as well as documentation of students' listening scores. The findings reveal that both literal and inferential level students experience similar problem, primarily caused by three factors: the listening material (such as fast speech, unfamiliar accents, and long audio texts), the listener (limited vocabulary and concentration issues), and the physical setting (classroom noise and technical problems). The most dominant difficulty came from the listening material, especially the speed of speech and recognize main point. Moreover, the teacher employed several strategies to help students improve their comprehension, including audio replay, pre-teaching vocabulary, and group discussions. Among these, audio replay was considered the most effective by students. This study suggests that both the complexity of the listening materials and students' readiness should be considered when designing listening activities.

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